Personify Care to deliver digital patient pathways at Royal Adelaide & Queen Elizabeth Hospitals

The Central Adelaide Local Health Network partners with Personify Care to deliver digital pre-admission pathways at the Royal Adelaide Hospital following positive results supporting Covid-19 Telehealth Pathways

Adelaide, Australia - April 27 2021:   The Central Adelaide Local Health Network (CALHN) has extended the collaboration with Adelaide-based patient management platform Personify Care to develop digital health pathways at the Royal Adelaide Hospital and the Queen Elizabeth Hospital.

The decision was made as part of the CALHN strategic focus on shaping the future of health in South Australia with world-class care. Personify Care successfully delivered Telehealth Pathways during COVID-19 restrictions which enabled SA Dental to triage patients remotely and streamlined communication for patients requiring urgent care via Telehealth video calls.

Paul Lambert, Executive Director for Digital Design at Central Adelaide Local Health Network (CALHN) says the early results have been extremely pleasing given the speed of implementation. "We plan to continue the roll out of digital pathways to intelligently provide care, communicate with and provide relevant education for our patients. Personify Care has enabled us to rapidly implement new patient pathways within four weeks, without needing to change existing clinical protocols. These pathways are already freeing up our teams to deliver high-value care, identify risks earlier, and implement new models of care for better health outcomes for South Australians in the future."

The roll out of digital pathways at the Royal Adelaide Hospital has simultaneously provided patients with better, more convenient access to their care, while reducing the administrative burden on frontline healthcare teams. The first of the new patient pathways is already allowing front-line staff to support elective surgery patients at the Royal Adelaide Hospital and was live within four weeks of approval. Early feedback from staff has been extremely positive and over 90% adoption rate from patients.

"We're delighted to be partnering with the teams at Royal Adelaide Hospital and CALHN. Our focus is on connecting patients to best possible care and allowing healthcare staff to do what they do best care for their patients. We're just getting started and we're really excited about the opportunity to support our frontline healthcare staff to positively influence the health outcomes for South Australians into the future," enthuses Ken Saman, CEO & Founder, Personify Care.

With Personify Care's strong focus on usability and keeping clinical teams in control of clinical workflows, early feedback from clinical staff has been extremely positive and is supporting clinical staff to manage the pre-admission preparation of elective patients seen at the Royal Adelaide Hospital.

The registered nursing team at Royal Adelaide Hospital, Technical Suites explains, "Personify Care is very easy to use - it allows us to rapidly screen our patients before admission. We have just started and it's already saving us time."

Designed and optimised to improve patient care beyond the hospital stay, Personify Care's platform helps healthcare teams to deliver the best possible care without the burden of processing forms and time-consuming phone calls, by converting their patient pathways into a convenient digital patient experience.

The initial proof of concept between CALHN and Personify Care was supported by the Go2Gov program established by the Government of South Australia, Department for Innovation and Skills, to encourage and support local companies and businesses to bring innovative solutions to government agencies.

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Media Enquiries:

For more information and to arrange interviews with CALHN and Personify Care, please contact Media-Wize's Kathryn Van Kuyk on 0414 726 958.

About CALHN:

Central Adelaide Local Health Network (CALHN) employs more than 15,500 staff and volunteers and has an important role in improving the health and wellbeing of South Australians by delivering world-class integrated healthcare and hospital services.

CALHN brings together the Royal Adelaide Hospital as a major quaternary facility, The Queen Elizabeth Hospital as a general hospital, Hampstead Rehabilitation Centre, St Margaret's Hospital, and Glenside Health Services for acute and community mental health rehabilitation. Statewide clinical services include BreastScreen SA, SA Pathology, SA Medical Imaging and SA Pharmacy. Community health services include SA Dental Service (including School Dental Services), SA Cancer Service, SA Prison Health and Donate Life SA. For more information, visit: https://centraladelaide.health.sa.gov.au/

About Personify Care:

Personify Care believe people deserve the best possible care, even when they are not in the hospital or clinic. They provide software that helps healthcare teams reach patients when they need it most, by converting their clinical pathways into a mobile patient experience and eliminating unnecessary paper forms and phone calls.

Personify Care is an Australian company established in 2014 with corporate headquarters based in Adelaide, South Australia. The company has customers and operations in Australia, New Zealand and the United States. For more information, visit: https://personifycare.com/